



香港耆康老人福利會
The Hong Kong Society for the Aged



Use of Dementia Care Mapping(DCM) 老年痴呆症照顧圖譜

全面提升『以人為本』照顧文化

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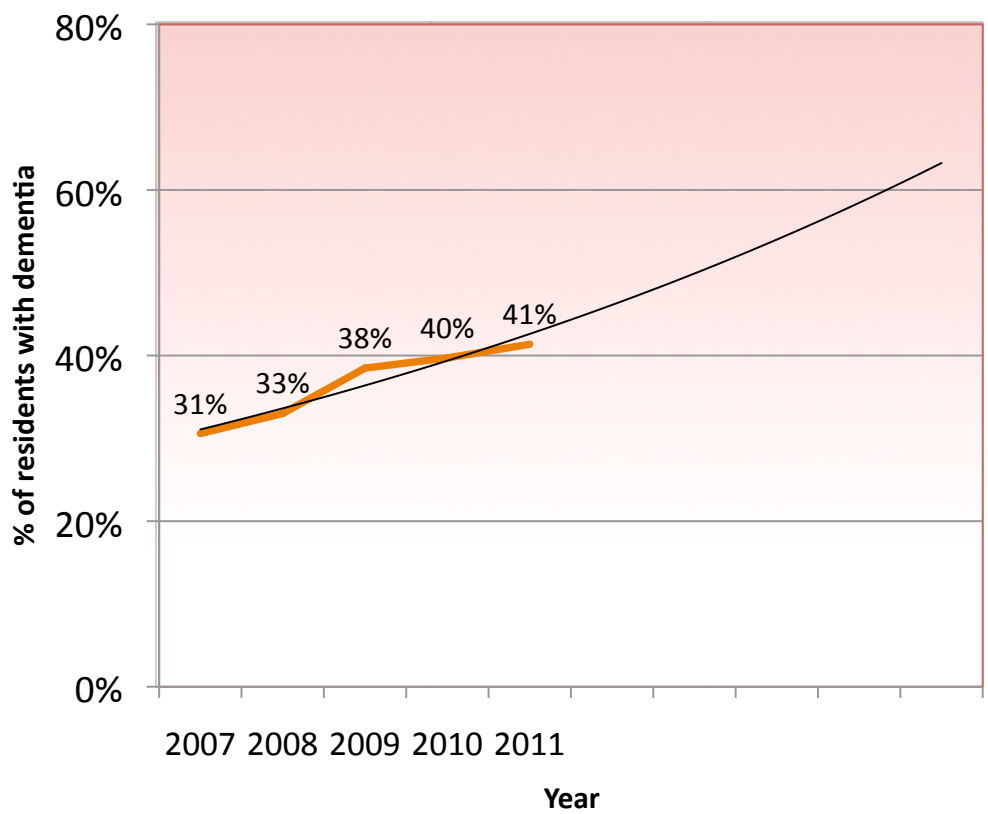
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Attack of dementia



2

Trend of residents diagnosed with dementia



3



Quality care for people with dementia?

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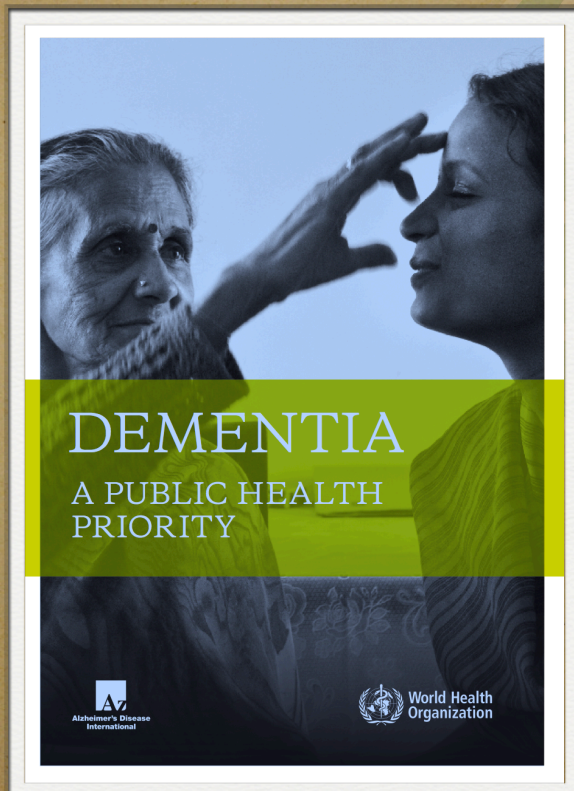
Providing 1.5 million man-hour of direct care per year

Care Culture



Dementia Care Mapping(DCM) 老年痴呆症照顧圖譜

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Dementia: a public health priority

WHO & ADI 2012

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DCM is a tool and a process



- The tool is the observations (6 hours, 5-min timeframe) and the Beh. coding, mood & engagement value, interactions
- The process is the use of DCM as a driver for the development of **Person-centred Care practice** including DCM report to unit, feedback to staff team, action-planning and evaluation

What is person-centred care?

Value base of DCM

$$PCC = V + I + P + S$$

V = **V**alue people with dementia

I = treat people as **i**ndividual

P = **P**erspective of people with dementia

S = supportive **S**ocial psychology
(relationships between people)



Application of DCM in SAGE

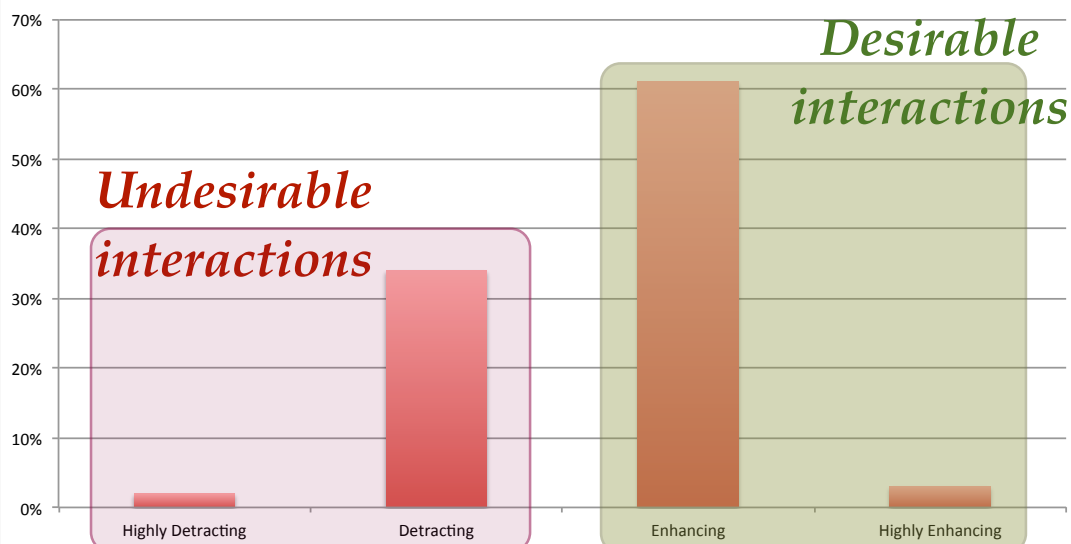




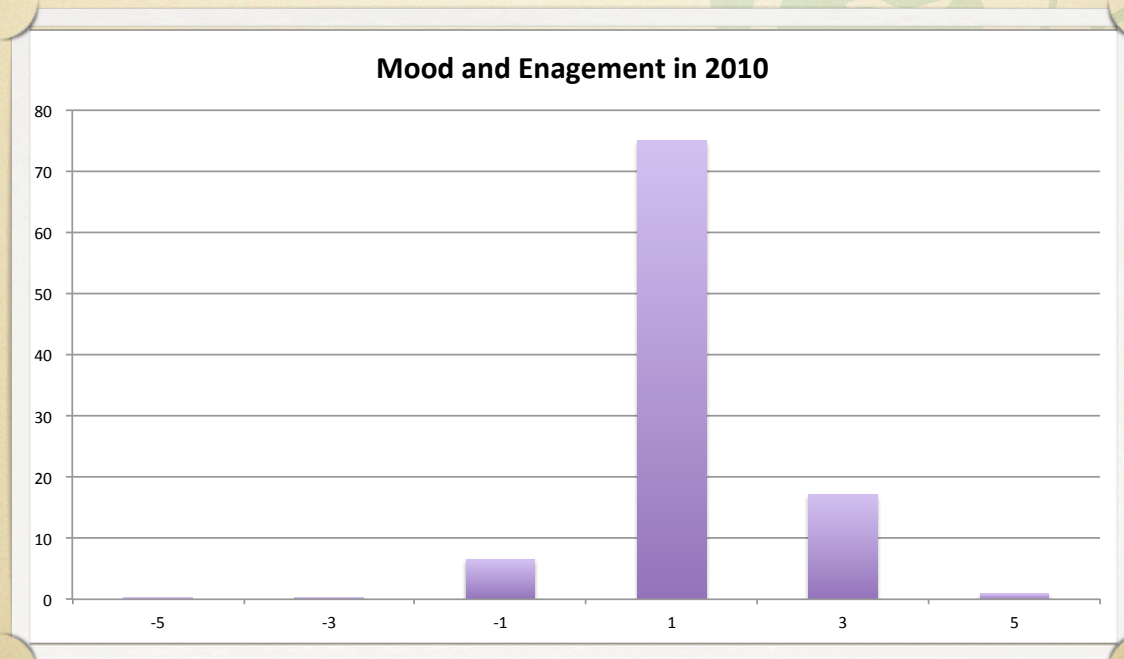
48 DCM mappers in SAGE
 (involved ED, SDs, Superintendents,
 NOs, therapists, SWs, etc.)

Findings in 2010

Percentage of PDs and PEs in 2010



Findings in 2010



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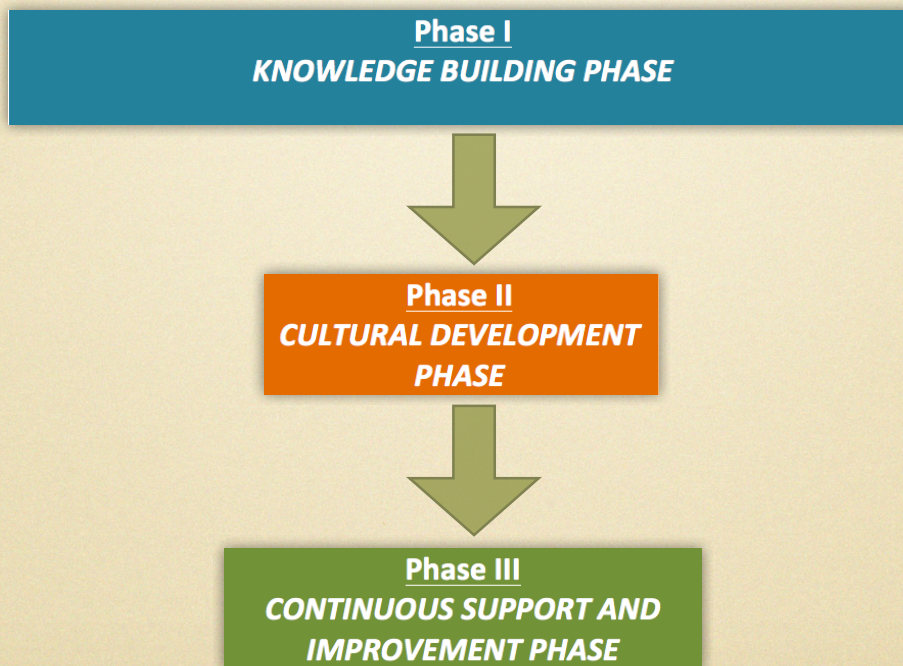
Interventions

- Environmental improvements
- Program & routine reengineer
- PCC Care Culture Development Program



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PCC Culture Development Program

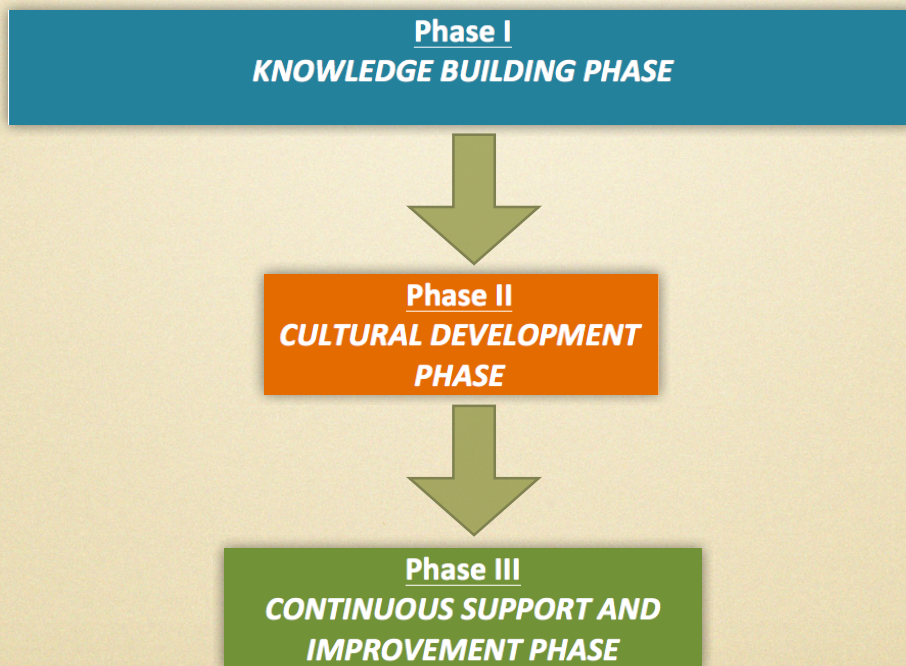


PCC Culture Development Program

Phase I KNOWLEDGE BUILDING PHASE	
Frontline care staff	Professional and management staff
<ul style="list-style-type: none"> • Fundamental Person-centred Dementia Care Training Module • Advanced Person-centred Dementia Care Training Module <p>→ PCC Mentors</p>	<ul style="list-style-type: none"> • Person-centred Dementia Care Professional Module • Dementia Care Mapping Training <p>→ Accredited DCM mappers</p>



PCC Culture Development Program



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PCC Culture Development Program



Phase II CULTURAL DEVELOPMENT PHASE

All

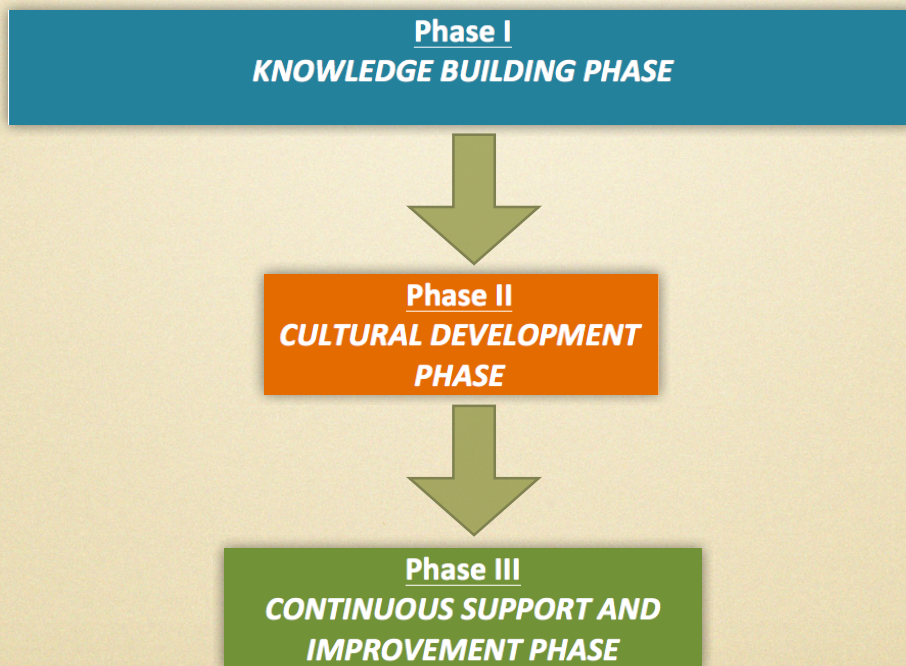
- Person-centred Care Culture Module

➔ Person-centred Care Ambassadors



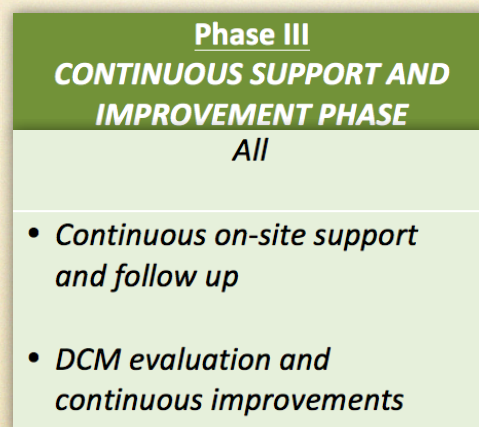
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PCC Culture Development Program



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PCC Culture Development Program

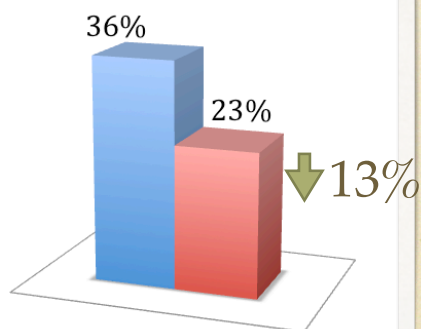


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Compare the data of 2010 & 2011

% of Undesirable Interactions

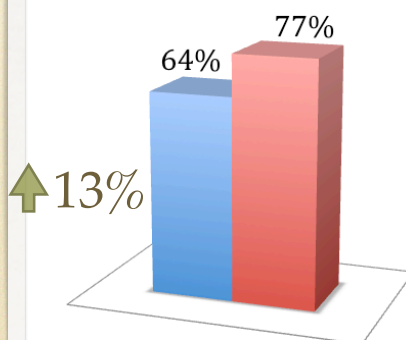
■ 2010 ■ 2011



Undesirable interactions

% of Positive and Desirable Interactions

■ 2010 ■ 2011

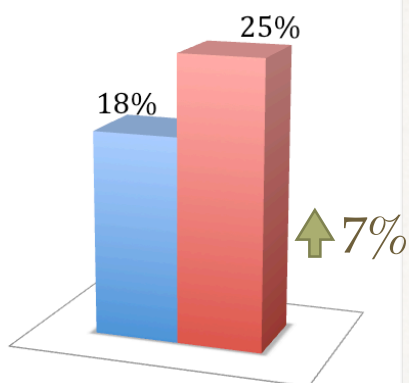


Positive and desirable interactions

Compare the data of 2010 & 2011

% of time in positive mood and engagement

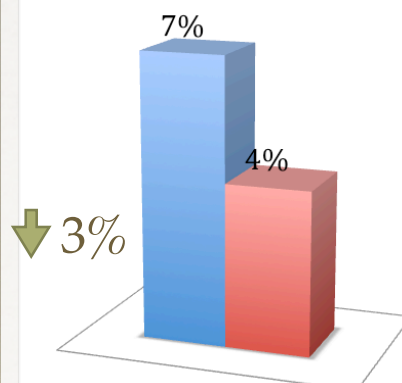
■ 2010 ■ 2011



positive mood & engagement

% of time in negative mood and engagement

■ 2010 ■ 2011



negative mood & engagement

Latest DCM development

1. Translated all DCM course materials and first-ever Chinese DCM training in November 2012
2. DCM - SL (supported living)
3. DCM facebook: www.facebook.com/dcmhk

DCM at UK Hospital





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The end



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